

Environmental Programs

Electronic billing

In 2016, we continued to leverage technology to help our customers reduce waste and increase the convenience factor of bill management simultaneously.

48.8% of all bills produced by Bell were electronic (+2.7% over 2015) and 2,160,000 fewer paper bills were issued. This reduced consumption of paper is equivalent to about 66,600 trees, which have the potential to capture approximately 8,400 tonnes of CO₂.

The balance of our bills was printed on paper certified by the Forest Stewardship Council (FSC). We continue to promote e-billing because customers can cut clutter, download and save bills anytime, and because studies show that electronic mail is more secure than traditional paper mail.

For more information, please see our [website](#).

