

## Electronic billing

Every year we continue to leverage technology to help our customers reduce waste and increase the convenience factor of bill management simultaneously.

We continue to promote e-billing because customers can cut clutter, download and save bills anytime, save trees and the energy required to print, handle and deliver paper invoices, and because studies show that electronic mail is more secure than traditional paper mail.\*



For those customers that still want a bill printed on paper, we use paper certified by the Forest Stewardship Council (FSC).

For more information, please see our website.

\*In the 2006 Identity Fraud Survey Report conducted by the Council of Better Business Bureaus and Javelin Strategy & Research in the US, when victims could identify the source of data compromise, 90% occurred through traditional offline channels, not the internet.

